



SOP for Edit of Bank Account Details of Returned Farmers by PO



In case of any irregularity in bank account of a farmer, or in any case where the bank cannot disburse the payment to the farmer, the transaction is returned to the concerned PO – CPC or other camps for verification and edit of the bank account details. The PO can do the function through the following process:

1. In his login the PO can find the returned cases in 'Bank Validation' menu. He can narrow down the search through date range. In the grid the PO can see the primary details of the transaction.

If he wants to edit the details, he will press 'Edit' button against a particular transaction.

The screenshot shows the 'e-Paddy' web application interface. The top navigation bar includes the 'e-Paddy' logo, a user profile icon, and the text 'Welcome, (RMS : 2223)'. The left sidebar contains a menu with options: 'Bank A/C Details Entry', 'Equipments verification', 'Registration', 'Schedule', 'Bank Validation', 'Purchase', and 'Dispatch'. The 'Bank Validation' menu item is highlighted with a red border. The main content area is titled 'Bank Validation' and features a search filter with 'Form Date' and 'To Date' input fields, both set to 'dd-mm-yyyy', and 'Reset' and 'View' buttons. Below the search filter is a table with the following columns: 'Remarks', 'Name', 'Reg. No', 'Bank', 'Account No', 'IFS Code', 'Quantity (in Qty.)', 'Amount (in Rs.)', 'Mobile No.', and 'Action'. A single row is visible in the table with the following data: 'Returned : Acc...', 'BASUDEV GH...', '3370100620', 'STATE BA...', '3...', 'SBIN0008354', '29.99', '61,160', '85971...', and an 'Edit' button. The bottom of the table has a scrollbar.

2. On clicking 'Edit', bank account and Aadhaar details of the farmer will be shown. Here the PO can change the bank account details. Thereafter, he will have to authenticate Aadhaar through either biometric or OTP to Aadhaar-linked mobile. Hence, presence of the farmer before the PO is imperative.

Then, he will have to upload scanned copy of bank passbook 1st page of the farmer.

On clicking 'Save' button, the edited details will now be sent through system to the Nodal Bank for validation.

It is to be noted here that, Aadhaar of the farmer cannot be changed from this facility. If Aadhaar is to be changed, the same has to be done from 'Manage Registration' menu.



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Bank Validation

Account No: 3000071000
Re-enter Account No: 3000071000
Bank Name: STATE BANK OF INDIA
IFS Code: SBIN0008354

Aadhar No: *****0711
Buttons: Ekyc(BIO), Ekyc(OTP)

Upload Document: Choose File, No file chosen

Buttons: Reset, Save

3. If validated by the bank, the PO will be able to again see the transaction and will press 'Confirm' button against the transaction so that the new account details are incorporated in the database.

Bank Validation

Form Date: dd-mm-yyyy To Date: dd-mm-yyyy Buttons: Reset, View

Reg. No	Bank	Account No	IFS Code	Quantity (in Qt.)	Amount (in Rs.)	Mobile No.	Action	Status	Confirm
GH...	3370100820	STATE BA...	SBIN0008354	29.99	61,180	85971...	Edit		Confirm

Thereafter, the pending payment will be disbursed in the new account.